

Automated Prior Authorizations for Healthcare Payers

Rapidly build and effectively manage an automated prior authorization solution to facilitate the identification, submission, and tracking of prior authorizations.

For healthcare payers, prior authorizations are an effective cost-control mechanism that play a key role in the safety of patients via the feedback loop of treatment options. However, the mechanics around administering prior authorizations has created a cumbersome process that is ridden with frequent denials and patient care delays. The interactions between patients, healthcare professionals, and health insurance companies are manual, time-consuming, and inefficient which can lead to patients experiencing delays in receiving care and ultimately adverse events for patients. For physicians, the process is burdensome and creates a frustrating and resource-draining experience that increases denials, write-offs, and labor costs.

As health plans start to think of digitizing their prior authorization workflows, seamless integration with existing systems along with the ability to rapidly handle future changes are top considerations. There are some “add-on” vendor solutions in the market that address specific areas of prior authorizations, however they are limited in their ability to integrate with existing, highly complex health plan systems. Custom-built solutions are available but tend to be risky, slow, and expensive. This is where Unqork’s enterprise no-code can be a game-changer.

Unqork’s **Automated Prior Authorizations** solution efficiently tackles the burdensome prior authorization workflow by automating and digitizing all provider-payer interactions to significantly reduce administrative burdens and boost patient satisfaction by improving time to therapy. The solution enables providers to automate the identification, submission, and tracking of prior authorizations while empowering patients to log in and independently access the latest status of prior authorizations.

Key Benefits

- ✓ **Reduced Administrative Burden:** Provide enhanced experiences for both payer and provider specialists making it easier to independently access information and services without back-office intermediation
- ✓ **Enhanced Patient Satisfaction:** Improve the patient experience via real-time status updates, timely approvals, and reduced denials
- ✓ **Increased Productivity:** Free payers and providers from resource-laden activities such as hunting down information via numerous back-and-forths over multiple channels
- ✓ **Rapid Development:** Unqork’s no-code platform enables the ability to rapidly stand up an application with simplified operational dashboards and integrated workflows



Key Capabilities



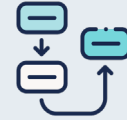
Streamlined Processes

Automatically identify procedures and drugs that require prior authorization and provide instantaneous approvals based on self-validation



Automated Workflows

Automatically invoke guided prior authorization workflow with smart forms for providers



Customizable Rules

Configure rules to auto-assign prior authorizations that require manual review to payer specialist queues



Alerts and Notifications

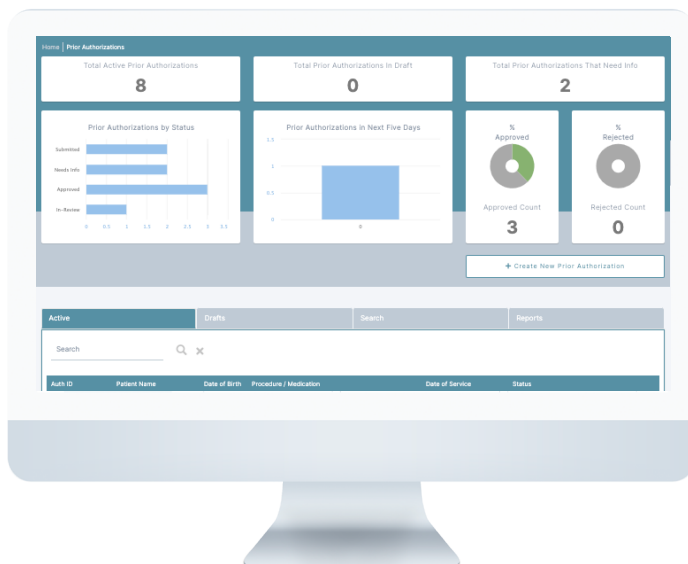
Provide real-time status updates along with notifications and reminders to users



Tailored Dashboards

Provide real-time access to data and information with tailored dashboards

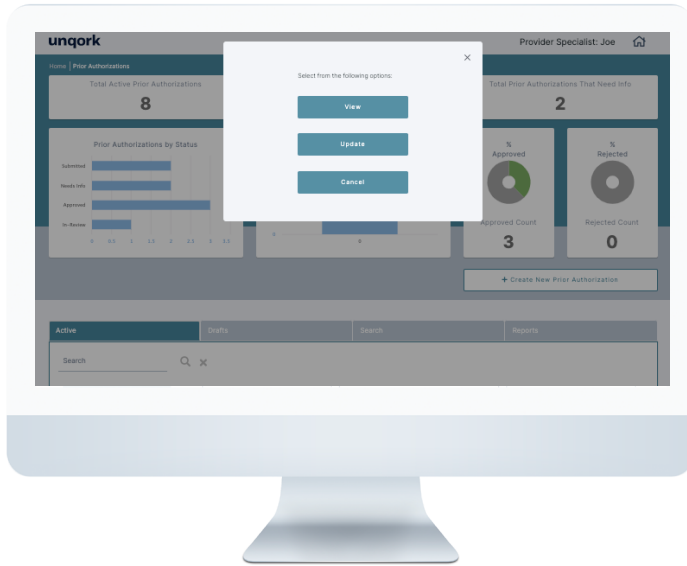
Unqork in Action



Provider specialists can easily view the status of all active prior authorizations with ability to sort and search.

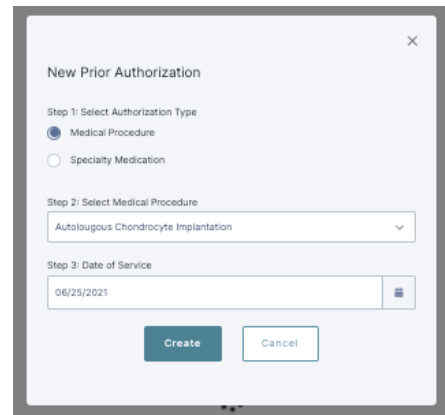


Unqork in Action

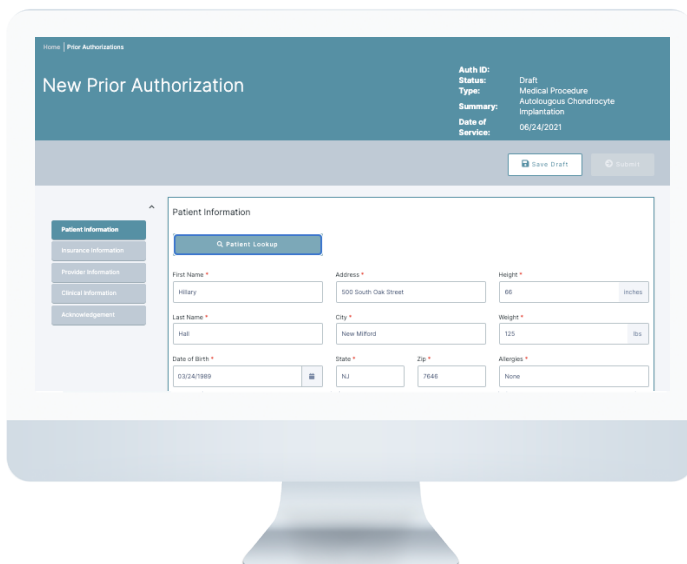


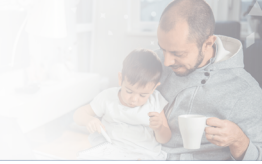
Review status of in-progress prior authorizations and take action based on roles defined

Create new prior authorizations using smart forms and guided workflows



Use existing data stores to increase speed and accuracy of submissions





Unqork and the No-Code Revolution

No-code is a new class of cloud-based development platform that empowers organizations to rapidly build robust enterprise-grade software without writing a single line of code. Advanced no-code platforms such as Unqork come “out-of-the-box” (or out-of-the-virtual-SaaS-box) with all the toolsets and elements necessary to build and manage a robust application (e.g., front-end UX, workflow, rules engine, analytics, integrations, and maintenance). Since they’re all components of the same unified platform, everything works together in instant harmony. With no-code, organizations can devote all their development resources to addressing business challenges instead of technical ones.

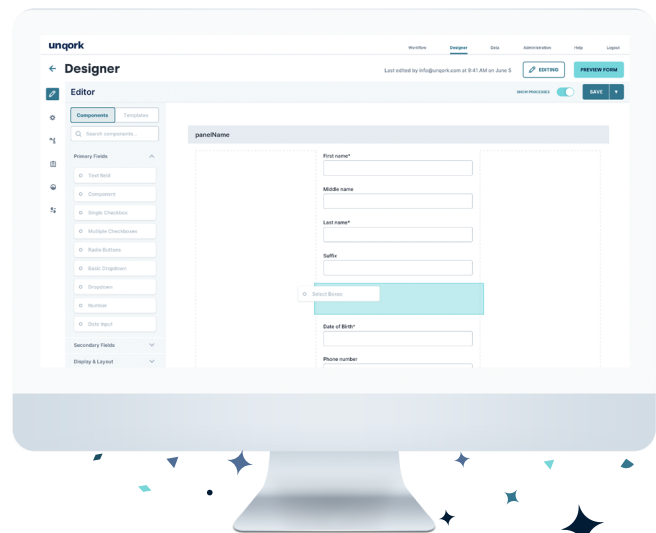
Also, by eliminating the need to write code from the building process, no-code expands the scope of who is doing the development. In a no-code platform, users (or **‘Creators’** as we refer to them at Unqork) build applications by drag-and-dropping configurable elements representing both user-facing features and back-end application logic. While modern programming languages (Java, Python, etc.) can take a year to learn and a decade to master, no-code can be picked up in **just a few weeks**, making development more collaborative and recruiting more flexible.

Unqork: the World's First Enterprise No-Code Application Platform

Unqork is specifically designed to address the challenges of the world’s most complex and regulated service environments, including **financial services, insurance, healthcare, and government**. We levy decades of industry-specific experience from our in-house experts to take on each sector’s most critical challenges.

Unqork has backing from some of the world’s most disciplined investors, including Goldman Sachs, Capital G, and BlackRock. Our technologies have been adopted by leading organizations, including Liberty Mutual, Marsh, Pacific Life, Goldman Sachs, and the city of New York, just to name a notable few.

Our clients can achieve unparalleled speed and flexibility in their development function while requiring a fraction of the resources. We can deliver these benefits through:



A Unified SaaS Platform

Unqork boasts dozens of components and capabilities related to **compliance** (up-to-date rules engines for FATCA, UK CDOT, Dodd-Frank, and more), **security** (native encryption, RBAC, and crowd-sourced penetration tests), and **application management** (SDLC governance, historic versioning, and module management).



A Visual UI

Applications are built via an intuitive, visual User Interface (UI) featuring drag-and-drop components representing user-facing elements, backend processes, data transformations, third-party integrations, and a growing library of industry-specific templates.



Enterprise-Grade Standards

Unqork comes with enterprise-ready compliance (e.g., SOC2, GDPR, Privacy Shield compliant, etc.). We have complete security capabilities, including proprietary RBAC solutions, and we provide BCP and DR support for applications built on our platform.

Curious about no-code for your organization?

Get in touch to [schedule a demonstration](#) from one of our no-code experts.

Contact Us