How Unqork
Rent Relief Works

Unqork's Rent Relief solution is a comprehensive end-to-end solution to help state and local agencies manage federal aid for rental housing assistance from The CARES Act and the American Rescue Plan. The solution is being used by several state & local agencies around the country. Here's how the process works:

unqork

Jurisdiction works with Unqork to **launch a public portal** for residents to apply for rent relief.

Renters and landlords apply for assistance through the portal. The questions and documentation requirements are determined by the jurisdiction, in accordance with rules from the U.S. Treasury.

Applications are automatically matched between landlord and tenant and **sent to case managers for review**.

Jurisdiction

The case managers are selected and employed by the jurisdiction. The local jurisdiction develops its own policies and procedures and trains their case managers, supervisors and other reviewers. **The jurisdiction also oversees all financial administration of the program.**

Case managers approve applications and recommend funding.

The administration of funds is segregated from the review and approval of applications. Funds are deducted from the jurisdiction's allocation of federal rent relief funding, and **typically paid to the landlord directly to bring the renter's account current.**

As financial administrators distribute the funds, Unqork Rent Relief helps jurisdictions provide data for **reporting to the US Treasury** and other regulators.