

SOLUTION BRIEF

Property & Casualty Policy Administration System

Centralize and streamline your policy issuance and management activities such as providing customer quotes, document management, agency management, policy issuance, and post-issuance activities.

When it comes to the digital transformation of legacy policy administration systems, providers have historically had to choose between either investing the time and resources needed to build a custom in-house solution, or settling for an off-the-shelf solution.

With **Unqork's property & casualty policy administration solution**, businesses are able to easily and rapidly build a customized digital solution, including the integration of legacy and third-party systems—all through a single cloud-based platform, and without writing a single line of code.

Unqork empowers providers to rapidly develop robust scalable applications that deliver capabilities across the entire quote-generation and policy administration lifecycle, including basic functions like policy endorsements, cancellations, and reinstatements. The platform comes with a suite of proven, industry-specific features including the ability to generate and manage documents, automate rating processes, utilize existing customer data for multi-product purchases, and more.

By streamlining and automating processes, providers are able to create benefits for agencies, agents, and underwriters. Agencies benefit from enhanced services like rapid quote generation, digital document management, and the need to access a single integrated system. Agents see improved service levels and accelerated turnaround times for basic tasks, which allows them to complete with self-service. Underwriters are able to spend less time on administrative tasks and more time focusing on unique or complex client challenges.

Key Benefits

- **Accelerate turnaround times:** Faster servicing drives improved customer experience.
- **Improve client experience:** Deliver self-service capabilities to agents to minimize time on administrative tasks.
- **Reduce manual work:** Automate rating calculations, document generation, and manage everything through a streamlined and centralized process flow.
- **Minimize risk:** Reduce processing errors and improve regulatory compliance.
- **Drive cross-sell revenue:** Better client management and cross-sell opportunities through the utilization of existing customer data for multi-product purchases.

Key Capabilities



Integrations

Integrate with third-party services such as Transunion, Carfax, and LexisNexis and internal systems including billing systems.



Workflow

Create a seamless workflow across all areas of your organization for quote generation, policy issuance including document generation, & updates such as endorsements and cancellations.



Digitized Processes

Streamline quote generation process in a fully digital, self-service environment.



Calculations & Logic

Incorporate bespoke business logic to avoid offline spreadsheets and manual analysis; streamline the application process with reflexive questions.



Services

Support seamless quote and policy generation, ongoing policy administration and collaboration.



Integrated Underwriting

All the information needed for Underwriters to review and efficiently quote policies is instantly available in a user-friendly, modern interface.

CUSTOMER STORY

Implementing and delivering to market in only 12 weeks.

An insurance company was looking to develop a policy administration system that would fit their business needs. With Unqork, the company developed a multi-product application with dynamic navigation, automated billing, PDF generation, and email notifications. The new automated workflow enabled the firm to generate quotes and bind policies. The application also had the capability to perform post-issuance activities and manage the full lifecycle of the policy. This gave the insurance company complete visibility into quote generation and policy issuance and a full transaction audit trail for all their insurance products. The provider was able to implement **15 external services** and deliver to market **in only 12 weeks**.

About Unqork

Unqork is the industry pioneer no-code enterprise application platform that helps large companies build, deploy, and manage complex applications without writing a single line of code. Companies like Liberty Mutual, Goldman Sachs, and John Hancock are using Unqork's drag-and-drop interface to build enterprise applications faster, with higher quality, and lower costs than conventional approaches.

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