unqork

Digital Operations HQ

Unqork's modular solution empowers organizations to rapidly build and effectively manage a world-class, 21st-century operations function—without writing a single line of code.

Today's operations leaders are responsible for organizing crucial business processes across sprawling ecosystems in order to drive efficiency and reduce risk. Too often, companies rely on manual processes, offline workflows, and inflexible technologies that strictly limit their ability to control, analyze, and adjust operations. This is where Unqork's enterprise no-code platform can make a significant impact.

With Unqork's **Digital Operations HQ** accelerators, operations teams can finally address long-existing challenges around exception handling, workflow management, and efficiently overseeing a tangled web of global teams and disparate systems.

Unqork's Digital Operations HQ can be the "digital glue" that integrates—and optimizes—a firm's entire operations function around three configurable core elements:

- **Exception Hub:** Scale and automate data validation with centralized error-handling, powered by a flexible rules engine

- **Workflow Orchestrator:** Rapidly digitize multi-step "analog" processes across multiple teams and systems (including internal legacy solutions and external third-party services) with automatic routing

- **Visual Aggregator:** Pull insights from multiple elements, distill them into custom dashboards with real-time information, and automatically generate insights to bring data to life and support real-time risk management

Firms can use this modular solution to develop new operational elements, or if they are satisfied with an existing system, they can seamlessly integrate them into their HQ. Since the solution is powered with no-code, firms can achieve operation transformation far faster and with fewer resources than a traditional code-based approach. Even better, the same speed and ease can be applied when making updates and adding new functionality down the line, which allows companies to take an iterative approach to transform their operations.
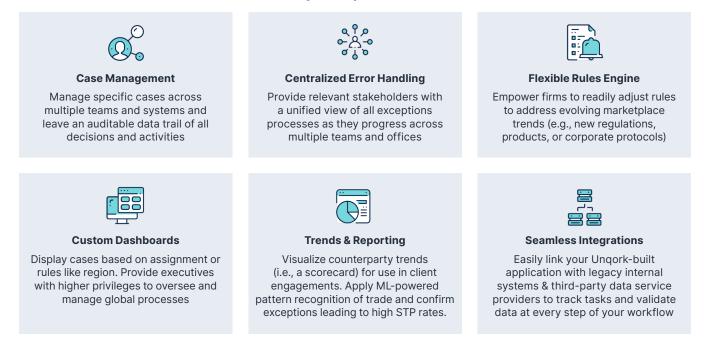
Key Benefits

- ✔ **Increased Efficiency:** Seamlessly automate and orchestrate global and cross-team operational workflows & communications across internal teams. The system can automatically identify patterns in exceptions for your team to address.

- ✔ **Mitigated Risk:** Centrally view and manage all operations activities in real-time and rapidly address and close-out high priority items.

- ✔ **Enhanced Flexibility:** Enable business users to rapidly create and modify workflows, dashboards, and other elements with little-to-no IT involvement.

Key Capabilities

Case Management
Manage specific cases across multiple teams and systems and leave an auditable data trail of all decisions and activities

Centralized Error Handling
Provide relevant stakeholders with a unified view of all exceptions processes as they progress across multiple teams and offices

Flexible Rules Engine
Empower firms to readily adjust rules to address evolving marketplace trends (e.g., new regulations, products, or corporate protocols)

Custom Dashboards
Display cases based on assignment or rules like region. Provide executives with higher privileges to oversee and manage global processes

Trends & Reporting
Visualize counterparty trends (i.e., a scorecard) for use in client engagements. Apply ML-powered pattern recognition of trade and confirm exceptions leading to high STP rates.

Seamless Integrations
Easily link your Unqork-built application with legacy internal systems & third-party data service providers to track tasks and validate data at every step of your workflow

---

SUCCESS STORY

Using Unqork's Operations HQ accelerators, a global capital markets firm digitized its E2E operations in just 6 months.

A leading capital markets firm sought to digitize all of its exceptions processes and create a unified digital control center. In its previous set-up, the firm organized complex tasks across numerous systems and teams—inefficiently—via spreadsheets and email. As a result, there was no digital risk oversight across the siloed regions, and there was little-to-no visibility into task status and analytics.

By leveraging Unqork's platform, the firm digitized and automated several processes within a matter of weeks and is continuing to build out its capabilities. Within 6 months of initiation, the company launched 6 projects across the entire trade lifecycle. They will now have the ability to release new applications each month and seamlessly integrate them with their existing digital capabilities.

4X
Increase in speed-to-market—Unqork empowered the firm to slash the delivery of the project from a projected **2-plus years** to just **6 months**

80%
Reduction in manual process

90%
Percentage of automated activities enabling full STP

35%
Annualized cost savings for all impacted processes and teams

About Unqork
Unqork is the industry pioneer no-code enterprise application platform that helps large companies build, deploy, and manage complex applications without writing a single line of code. Organizations like Goldman Sachs, Liberty Mutual, the Cities of New York and Washington, DC and Maimonides Medical Center are using Unqork's drag-and-drop interface to build enterprise applications faster, with higher quality, and lower costs than conventional approaches.

unqork   © 2021 Unqork. All Rights Reserved

Contact Us
114 5th Avenue
New York, NY 10011
(844) 486-7675
www.unqork.com
info@unqork.com