unqork

Provider Lifecycle Management (PLM)

Automate key PLM tasks at scale to accelerate processes, increase operational efficiencies, and enhance the provider experience

Many organizations' existing Provider Lifecycle Management (PLM) processes are spread out across multiple internal teams (e.g., network development, legal, and onboarding), disparate legacy systems, and external third-party services such as credential management (e.g., LexisNexis, NPPES, ABMS). These workflows are overly reliant on manual checkpoints, resulting in complexity, increased costs, prolonged onboarding times, low provider satisfaction, and inadequate data management.

Digital technologies can automate and optimize intake and onboarding processes, but in order to be effective, they must be able to seamlessly integrate with internal and external data systems while complying with an evolving patchwork of regulations and protocols. It would be difficult and time-consuming to build a custom PLM solution capable of meeting these requirements using a traditional code-based approach. This is where Unqork's ability to accelerate the development of robust healthcare solutions can be a game-changer.

Unqork empowers payer organizations to build a unified digital interface that seamlessly connects with multiple systems, workflows, and services. With Unqork, payer organizations can automate critical information-gathering & verification processes at scale and trigger remediation workflows to address missing information or other data issues. With a centralized system, all relevant stakeholders can access a centralized, organization-wide real-time source of truth with up-to-date information. Unqork makes it easy to build tailored dashboards and auto-generated reports based on specific KPIs that can help operational leaders identify workflow bottlenecks and other areas of improvement.

By automating workflows and integrating systems, payer organizations are able to dramatically reduce their administrative burden, accelerate physician onboarding & and contract management processes (including value-based), improve provider satisfaction, and increase data fidelity and accessibility.

Key Benefits

- **Increased Provider Satisfaction:** Accelerate all provider-facing processes

- **Improved Efficiencies:** Streamline processes and free-up capacity for mission-critical or high-touch processes

- **Better Compliance:** Easily update workflows to ensure processes are in regulatory good standing

- **Higher Quality Data:** Ensure all physician data is up-to-date and accessible to all in one central hub

- **Mitigate Risk:** Streamline processes, increase transparency & auditability, and effectively manage key processes

Key Capabilities

Seamless Integrations
Integrate with existing systems and external services (e.g., LexisNexis, NPPES)

Document Management
Generate, manage, and store documents and guidelines, making them easily accessible for all stakeholders

Contract Management
Automate and organize contract processes including value-based

Automatic Remediation
Whenever any issues are identified, it can automatically trigger remediation processes and workflows

Workflow Analytics
Identify bottlenecks to improve processes and workflows over time

Credential Management
Automatically ingest and verify provider credentialing information with machine efficiency

About Unqork

Unqork is the industry pioneer no-code enterprise application platform that helps large companies build, deploy, and manage complex applications without writing a single line of code. Organizations like Goldman Sachs, Liberty Mutual, the Cities of New York and Washington, DC and Maimonides Medical Center are using Unqork's drag-and-drop interface to build enterprise applications faster, with higher quality, and lower costs than conventional approaches.

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